

273886

Easterling, Deborah

From: Easterling, Deborah
Sent: Thursday, January 04, 2018 11:27 AM
To: 'Alicia Byers'
Subject: RE: Letter of Protest Form 2017-292-WS

Dear Ms. Byers,

This is to acknowledge receipt of your Letter of Protest/Comments to the Public Service Commission of South Carolina. Your Letter of Protest/Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties.

According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you can also follow Docket No. 2017-292-WS at this link: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Sincerely,

Deborah Easterling
 Executive Assistant
 803-896-5133

From: Alicia Byers [mailto:Contact@psc.sc.gov]
Sent: Thursday, January 04, 2018 11:16 AM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: Letter of Protest Form 2017-292-WS



* Required Fields

Letter of Protest
in Docket 2017 - 292 - WS

Date: *

Protestant Information:

Name * Alicia Byers

Mailing Address *

City* Fort Mill

State* SC

Zip * 29715

Phone **

E-mail

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer of the Carolina Water Service Company (Utilities, Inc).

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I absolutely protest the increase in water rates and monthly charges. The fees are already astronomical for horrible services. Sediment in the water, frequent outages, and poor customer service are in no way acceptable for the current rate. EVEN if we do not use a drop of water, we are charged \$65/month. What water company is allowed to charge you a monthly service charge without the use of any water? This is absurd. We moved from 1.5 miles away and our water charge was TOTAL \$65. We only grew in about 500 square feet total and our water bill doubled. With this increase, we will pay MORE in water than ELECTRIC. This is absurd. I shouldn't have to get upset my children want to bathe every night . . .

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *